Kate Courtney

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Education

University of Denver, Denver, CO

June 2025

Bachelor of Arts in Communications / Minors in Leadership Studies and Writing Processes

Maynooth University, County Kildare, Ireland

Fall semester 2023

Professional Experience

Nordstrom, Denver, CO

June 2024 - December 2024

- Delivered exceptional customer service, fostering relationships with high-end clientele
- Consistently exceeded sales targets by upselling beyond intended product
- Collaborated with team members to achieve department goals and enhance store's luxury atmosphere

Tour Guide, University of Denver

May 2022 - Present

- The most highly sought after and selective student job on campus
- Participate in one-on-one family information sessions highlighting school resources for families

Teaching Assistant, Churchill Center and School, Saint Louis, MO (nationally recognized school for kids with dyslexia)

June 2022 - July 2022

• Assisted Math and English teachers, including one on one tutorial lessons

Summer 2022, Summer 2023

• Interacted with parents and students in classroom environment identifying personal strengths

University of Denver Call Center, Denver, CO

Improv Teacher, Evergreen Players, Denver, CO

October 2022 - February 2023

• Solicited alumni for donations, often navigating difficult conversations

Barnes and Noble, Saint Louis, MO

Seasonal Help 2021

• Restocked books, assisted customers, worked cash register

Relevant Projects

Community Change Initiative, University of Denver

August 2022 - May 2023

- Developed elementary school curriculum focused on introducing inner-city youth to nature
- Taught weekly classes of curriculum including planting gardens, building birdhouses, learning about the importance of animals in nature, and understanding the importance of nature to our wellbeing

Community Involvement

Freshman Orientation Leader, University of Denver, CO

August 2022 - June 2025

- Provided support and guidance to a group of freshmen through first semester of college
- Created an encouraging and enthusiastic environment

University of Denver Programming Board, Denver, CO

August 2022 - Present

- Organized large scale university-wide events with a team for students
- Solved problems with equipment, varying personalities, and scheduling